



DIEMOLDING CORPORATION QUALITY MANUAL

Introduction

Diemolding Corporation has offices and manufacturing facilities are located at 100 Donald Hicks Dew Drive, Wampsville, NY. The Warehouse is located at 7887 Route #13, Canastota, NY. Diemolding is a manufacturer of custom molded phenolic components.

This quality manual describes the quality management system of Diemolding Corp. Its purpose is

- **for internal use**, to communicate to employees the company's quality policy and quality objectives, to make them familiar with the method of compliance with **ISO/TS 16949:2009** requirements, to facilitate the implementation and maintenance of the quality management system and to ensure its continuity and required updates during changing circumstances, to provide effective communication and control of quality related activities and a documented base for quality system audits.
- **for external use**, to inform Diemolding's customers and other interested external partners about Diemolding's quality policy, its implemented quality management system and measures of compliance with the requirements of **ISO/TS 16949:2009**.

Scope and application

Diemolding Corporation has established and applies a quality management system for the manufacture of phenolic components for automotive components in conjunction with the ISO/TS 16949:2009 Technical Specification.

Through the quality management system, Diemolding demonstrates its ability to consistently provide product that meets or exceeds customer and applicable regulatory and /or statutory requirements.

Throughout the manual, the term Top Management refers to a management team including the company President, Manufacturing Manager, Controller, and other managers responsible for Operations, Engineering, Quality, Information Technologies and Human Resources. This team also constitutes the members of the QOS (Quality Operating System) management group.



DIEMOLDING CORPORATION QUALITY MANUAL

Diemolding aims to enhance customer satisfaction through the effective application of the quality management system, including processes for continual improvement of the system and the assurance of conformity to customer, regulatory and/or statutory requirements.

Emphasis will be placed on continual improvement, emphasizing defect prevention and the reduction of variation and waste in the supply chain.

Customer Specific Requirements are included in the Diemolding Quality Management System, and are monitored on a frequent basis.

Diemolding is not responsible for the design and development of automotive components; therefore, we have excluded any references to the sub-elements in 7.3, Design and Development pertaining to product design.



DIEMOLDING CORPORATION QUALITY MANUAL

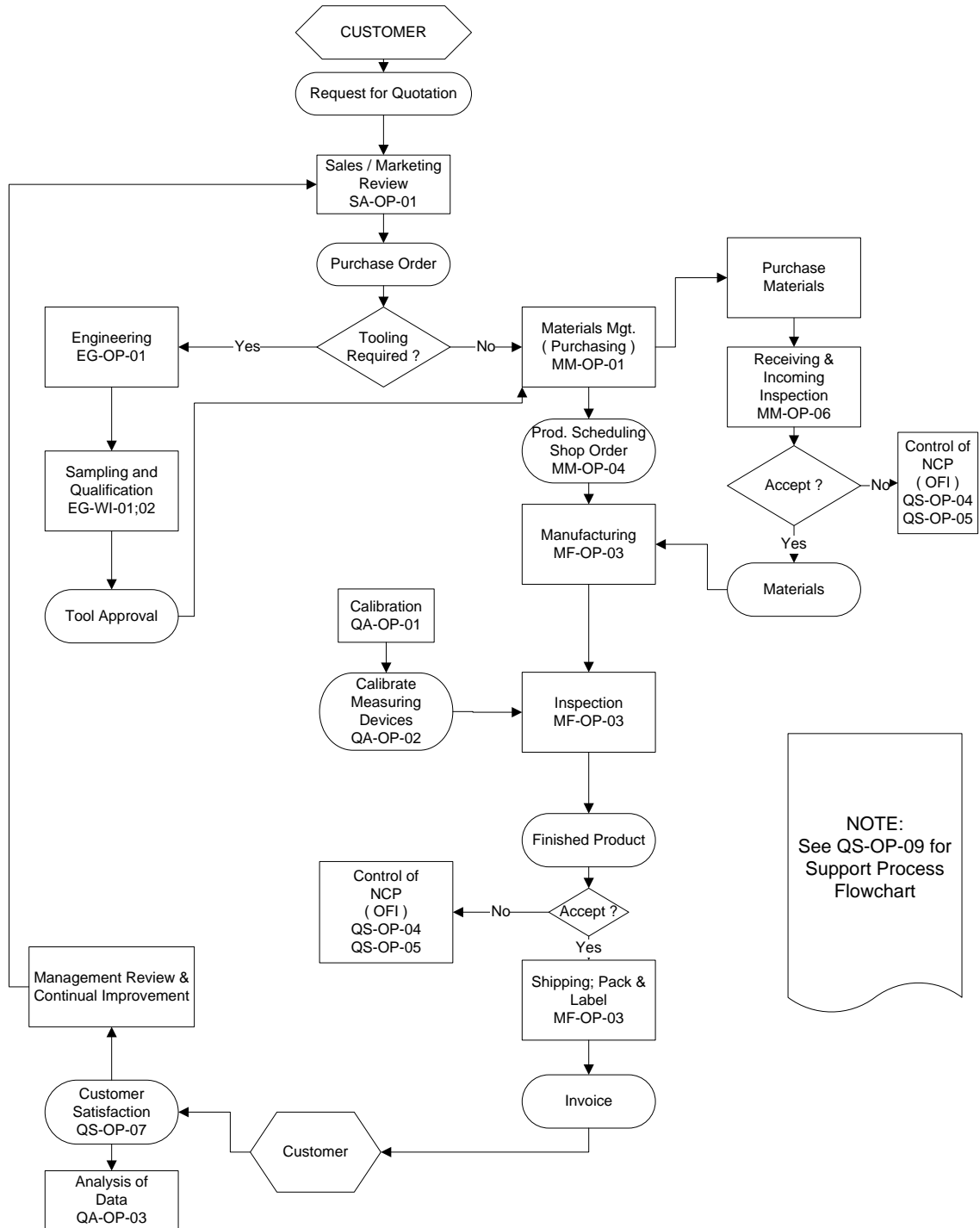
MANDATORY DOCUMENTED PROCEDURES FOR THE QUALITY MANAGEMENT SYSTEM

Reference is hereby made to the required documented procedures as specified in the TS-16949 Technical Standard. Copies provided upon request-contact Diemolding Quality Manager.

<u>DOCUMENT NUMBER</u>	<u>DOCUMENT TITLE</u>
QS-OP-01	CONTROL OF DOCUMENTS
QS-OP-02	CONTROL OF RECORDS
HR-OP-01	TRAINING
QS-OP-03	INTERNAL AUDIT
QS-OP-04	CONTROL OF NON-CONFORMING PRODUCT
QS-OP-05	CORRECTIVE AND PREVENTIVE ACTION



DIEMOLDING CORPORATION QUALITY MANUAL



NOTE:
See QS-OP-09 for
Support Process
Flowchart



DIEMOLDING CORPORATION QUALITY MANUAL

REVISION HISTORY SHEET

<u>Rev. Level</u>	<u>Date</u>	<u>Initials</u>	<u>Description</u>
	2/26/04	MG	New release.
A	2/20/05	MG	Reviewed no changes made.
B	2/21/06	MG	Reviewed no changes made.
C	2/19/07	MG	Reviewed no changes made.
D	2/20/08	MG	Reviewed no changes made.
E	2/22/09	MG	Reviewed no changes made.
F	2/23/09	MG	Corrected flow chart.
G	8/30/10	CO	Changed DM-1 to DM-2, Offices and Warehouse; Mfg. only at DM-2; Changed .
H	8/11/14	CO	Added the Warehouse address.
I	9/9/15	SS	Removed reference to DM-1.