

# DIEMOLDING CORPORATION QUALITY MANUAL

## Introduction

Diemolding Corporation has offices and manufacturing facilities located at 100 Donald Hicks Dew Drive, Wampsville, NY. The Warehouse is located at 7887 Route #13, Canastota, NY. Diemolding is a manufacturer of custom molded phenolic components.

This quality manual describes the quality management system of Diemolding Corp. Its purpose is:

- **for internal use**, to communicate to employees the company's quality policy and quality objectives, to make them familiar with the method of compliance with **IATF-16949:2016** requirements, to facilitate the implementation and maintenance of the quality management system and to ensure its continuity and required updates during changing circumstances, to provide effective communication and control of quality related activities and a documented base for quality system audits.
- **for external use**, to inform Diemolding's customers and other interested external partners about Diemolding's quality policy, its implemented quality management system and measures of compliance with the requirements of **IATF-16949:2016**.

## Scope and application

Diemolding Corporation has established and applies a quality management system for the manufacture of phenolic components for automotive components in conjunction with the IATF-16949:2016 Automotive Quality Management Standard.

Through the quality management system, Diemolding demonstrates its ability to consistently provide product that meets or exceeds customer and applicable regulatory and/or statutory requirements.

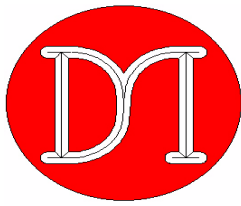
Throughout the manual, the term Top Management refers to a management team including the General Manager, Manufacturing Manager, Controller, and other managers responsible for Operations, Engineering, Quality, Information Technologies and Human Resources.

Diemolding aims to enhance customer satisfaction through the effective application of the quality management system, including processes for continual improvement of the system and the assurance of conformity to customer, regulatory and/or statutory requirements.

Emphasis will be placed on continual improvement, emphasizing defect prevention and the reduction of variation and waste in the supply chain. Diemolding's product and processes are mature which limits risks.

Customer Specific Requirements are included in the Diemolding Quality Management System, and are monitored on a frequent basis. Form-32 gives a specific listing of Diemolding's Customer Specific requirements documents and Form-546 translates these requirements into the IATF 16949 numbering scheme.

Diemolding is not responsible for the design and development of automotive components; therefore, we have excluded any references to the sub-elements in 8.3, Design and Development of Products and Services pertaining to product design.



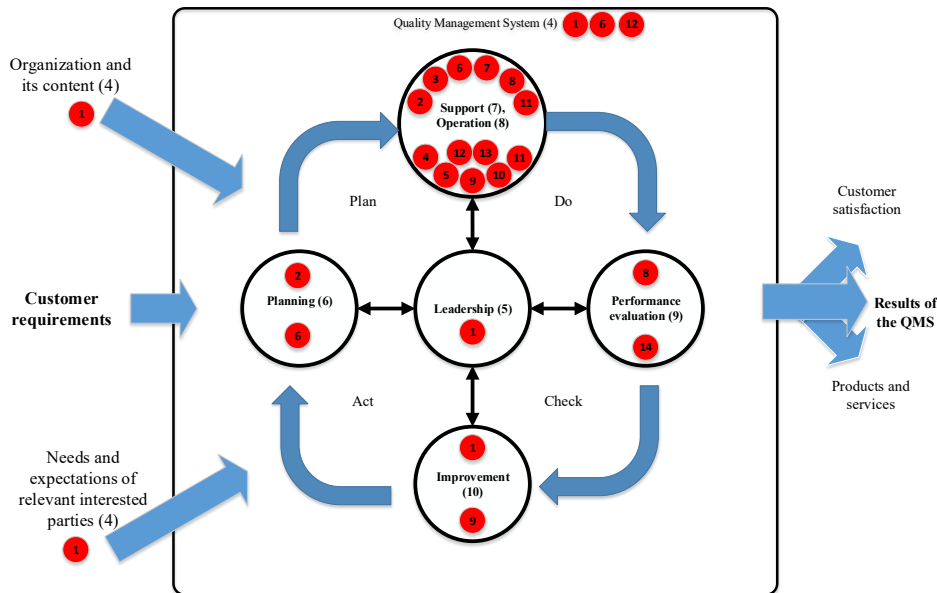
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## REFERENCES TO MANDATORY DOCUMENTED PROCESSES FOR THE QUALITY MANAGEMENT SYSTEM

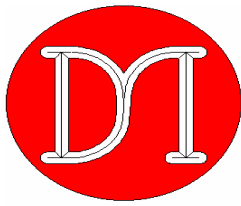
Diemolding's Quality Management System includes many documents. Specific reference below is made to the top level System Procedures which reference all IATF required documented processes. Copies provided upon request-contact Diemolding Quality Manager.

<u>IATF-16949</u>	<u>NUMBER</u>	<u>TITLE</u>
Section 4	QS-SP-01	Organizational Content
Section 5	QS-SP-02	Leadership
Section 6	QS-SP-03	Planning
Section 7	QS-SP-04	Support Resources
Section 8	QS-SP-05	Operations
Section 9	QS-SP-06	Performance Evaluation
Section 10	QS-SP-07	Improvement

### PLAN – DO – CHECK – ACT & Diemolding's Processes

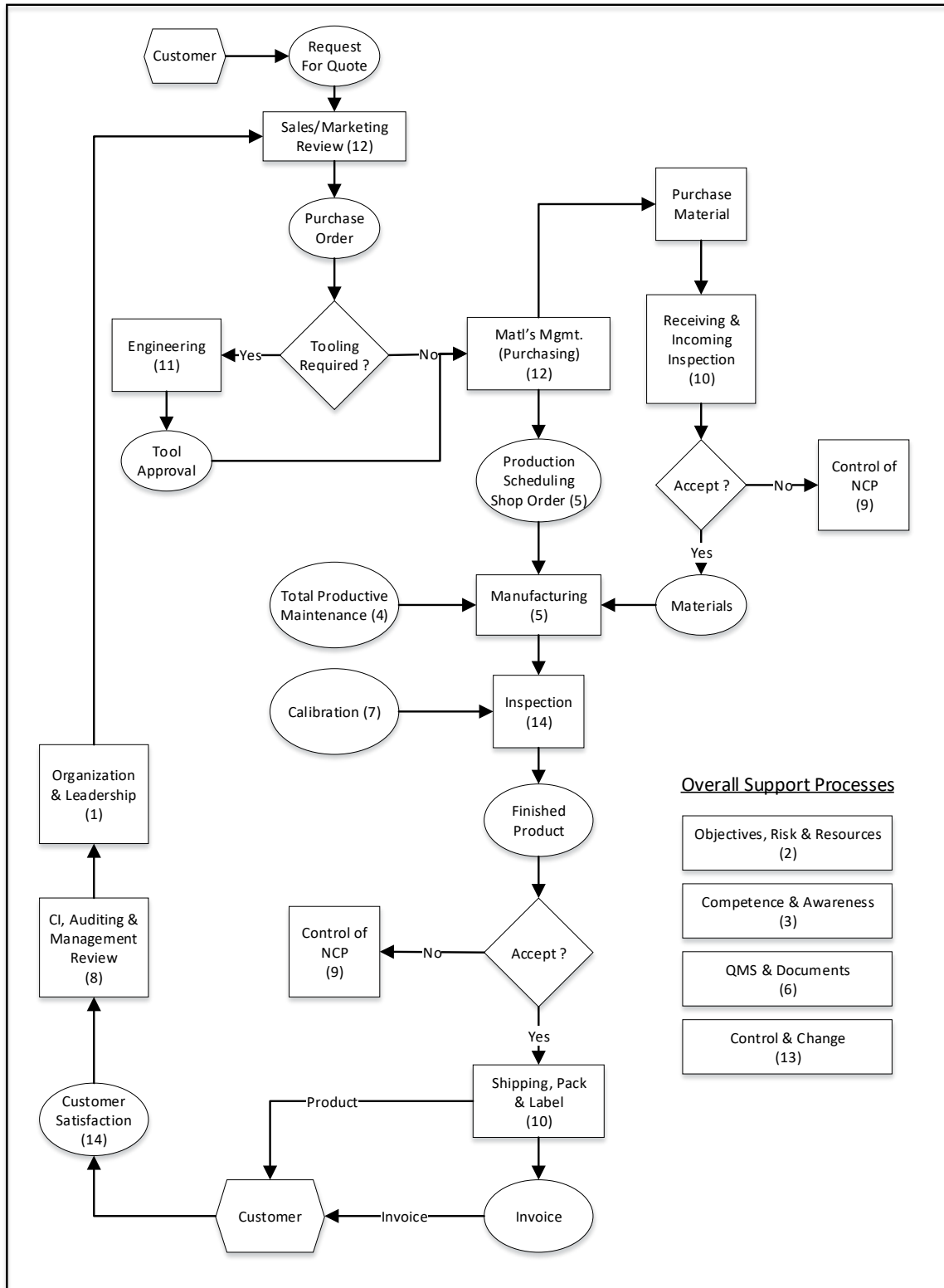


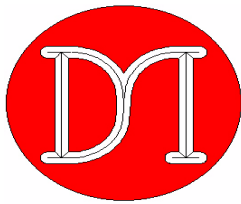
No.	Key Process Name	No.	Key Process Name
1	Organization & Leadership	8	Auditing & Management Review
2	Objectives, Risk & Resources	9	NCM, CA & Problem Solving
3	Competence & Awareness	10	Control & Release of Products
4	Total Productive Maintenance	11	Process Development
5	Materials & Production	12	Requirements & Planning
6	QMS & Documents	13	Control & Change
7	Monitoring/Measuring Resources	14	Analysis & Evaluation



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## KEY PROCESSES AND INTERACTIONS FOR THE QUALITY MANAGEMENT SYSTEM





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## REVISION HISTORY SHEET

Rev.	Date	Initials	Description
	02/26/2004	MG	New Release
A	02/20/2005	MG	Reviewed no changes made
B	02/21/2006	MG	Reviewed no changes made
C	02/19/2007	MG	Reviewed no changes made
D	02/20/2008	MG	Reviewed no changes made
E	02/22/2009	MG	Reviewed no changes made
F	02/23/2009	MG	Corrected Flow Chart
G	08/30/2010	CO	Changed DM-1 to DM-2, Offices & Warehouse, Mfg. only at DM-2, Changed
H	08/11/2014	CO	Added the Warehouse Address
I	09/09/2015	SS	Removed Reference to DM-1
J	06/13/2018	GV	Rewrite for IATF-16949:2016